



Since 1995

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Let's talk

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EVENT GUARANTEE

The National Lawn & Garden Show guarantees to put you face-to-face with compatible buying companies in private, pre-scheduled marketing meetings. We offer a money-back guarantee to first-time exhibitors who are not satisfied with the appointment format. National Lawn & Garden Show guarantees your basic registration fee, less \$1,000, will be refunded in the event that you are dissatisfied with the appointment format of NLGS.

If you have a legitimate reason to exercise this option, please let us know what it was you were dissatisfied with, and what we can do to better accommodate you when you are again eligible to participate in NLGS.

Application for Refund

Date of Request: _____ Conference Dates: _____
Conference Location: _____ Company Name: _____
Contact: _____ Phone: _____

Why were you dissatisfied? _____

Your suggestions: _____

Signature of Applicant: _____

Show Management Signature: _____

Fees associated with optional activities, such as sponsorships, advertisements, ect., are not refundable. In order to qualify for a refund, you must attend the event. No refunds will be awarded to exhibiting companies who register but fail to attend. Last-minute buyer cancellations and 'failure to sell' are not considered legitimate reasons to request a refund, as we cannot control buyer acceptance levels of your products. Our guarantee is to put your company in front of qualified buyers. This Application for Refund must be submitted and acknowledged by show management before 12:00 pm on the first day of the event. No refunds will be honored after this deadline. You will be escorted off the floor at the time of the request and no further appointments will be granted.